

Questions and Answers

Community access to video conferencing grants

Primary Health Tasmania is offering small grants to support community groups, clubs and organisations in Tasmania to stay connected via video conferencing.

Why video conference?

When you can't be together in person, video conferencing allows people in different places to have face-to-face conversations using the internet. You can do this using your camera and microphone-equipped computer, laptop, tablet or smartphone through people-connecting apps like Skype, FaceTime, and Zoom.

You could use video conferencing to:

- continue your regular activities online
- hold a special online activity, event or performance
- bring in a guest speaker
- provide training to your volunteers, group or club members
- invite and involve new members
- check in with people who are isolated or lonely.

Please note: Grants cannot be used for the provision of clinical or non-clinical telehealth services.

Can you video conference for free?

Yes. You can currently access a free Zoom video conferencing plan for example, that allows you to host meetings of up to three people for an unlimited time.

If you wish to meet with more people and/or for longer you will need to purchase a plan. These grants will enable your group, club or organisation to purchase a Pro Zoom plan (or equivalent) which will enable you to host meetings with more than three people and which go for longer than 40 minutes.

Who is eligible to apply for this grant?

Any Tasmanian non-profit group, club or organisation that has an Australian Business Number (ABN) is eligible to apply:

- if your group does not have an ABN or you wish to form a new group, you may wish to apply for an ABN. You can apply [here](#)
- your group can also be auspiced by a host or 'parent' organisation which has an ABN.

Can I access more than one grant?

We will consider applications for more than one grant on a case-by-case basis. For example, if you are a peak or host organisation that supports multiple community groups (which may not have an ABN) you may, as the auspicing body for these groups, be able to receive more than one grant. In this case, we would still require the community group(s) you are auspicing to submit the application.

What does the application process involve?

Applicants will need to complete a short online application form and answer all of the questions. Applications will be assessed by Primary Health Tasmania and we will let you know via email within three working days whether or not your application has been successful. You will need to invoice us if you are successful.

You can complete the online application form [here](#).

What support is available to set up and manage video conferencing?

If you are successful in receiving a grant, you will be responsible for accessing a video conferencing plan for your group, club or organisation and for setting it up and managing the video conferencing sessions with members of your group. Primary Health Tasmania is unable to provide setup or ongoing support.

As the owner of the Zoom (or a similar product) licence, you will also be responsible for managing any issues around privacy.

How can we start video conferencing?

To host a video conference and invite others to attend, you may need to sign up for a video conferencing service. Zoom, Skype and FaceTime are a popular video conferencing services that are easy to set up and get started.

If someone else invites you to a video conference, you generally don't need to sign up for anything - you can just join the video conference by clicking on the link they send you and downloading the app or software if required.

The free Basic Zoom plan for example allows you to host unlimited meetings with up to three participants. For a small fee the Pro Zoom allows an unlimited number of meetings of any length with up to 100 participants.

- You can sign up for a Zoom plan by clicking on the Zoom link [here](#).
- You can find help with getting started by clicking [here](#).

Skype also allows you to host free meetings without signing up or downloading software.

- More information about Skype is available [here](#).
- Information about FaceTime is also available [here](#).

More questions?

If you have another question, please go to Primary Health Tasmania's website [here](#). All questions and answers will be posted online.

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